



DUNESCAPE

Vol. 28/No.7

The
Phase 2
Re-Opening
Issue

July 2020



In This Issue...

Welcome Northstar.....Page 2

Phase 2 - Dining & Takeout Schedule.....Page 2

Phase 2 Operating Update.....Page 3

Chocolate Virtual Course.....Page 4

*Meet Our New
Golf Shop Merchandiser.....Page 4*

HDLGA Fabulous Fall Shootout.....Page 6

Kids Racquet SportsPage 6

"Jump In" Clinics.....Page 7

Social Distancing Bocce.....Page 8

Walter Says.....Page 10

Social Distancing Games.....Page 11

Ladies Social Group.....Page 12

President's Letter.....Page 13

Calendar.....Pages 14-15

Follow us on:



From the Desk of Jesse K. Thorpe, General Manager



Dear Members,

While we have been working under the limitations imposed by the pandemic, our management team has been busy with a significant change that will improve member communications.

After exhaustive study, we are changing the Club's software system later this summer. Over the last two weeks and through July our Management team will execute the challenging data migration from Jonas Software to a new platform on NorthStar. This will include a migration of our back of house functions (General Ledger, A/P, A/R, etc.) as well as a significant change in front of house operations and member accessibility.

With this change, all point of sale functions will change in the dining rooms and retail outlets. This will include synchronized inventory functions, as well as sales. Of particular interest, in our F & B outlets, staff will be able to take orders tableside using a digital tablet instead of going to a stationary terminal. After training and practice we anticipate quicker beverage service, and meal order service, saving the time needed to write the order on paper, then enter it into the POS Terminal. Another great feature of the system is its capability to link with your member profile, identify preferences (as identified by the software) and highlight known allergies for the staff. Similar benefits will follow in the Golf Shops outlets.

For members, the system combines with integrated App for IOS and Android. The App will allow members to make dining reservations, book tee times or court times, sign up for fitness classes (eliminating Mind/Body) and enroll in club special events. The App will prompt you on events you have signed up for and will even allow you to digitally sign your chit while at the table.

The system offers numerous features that make the change a powerful tool for the benefit of the members, while allowing the club greater efficiency. The official startup date for the new software is targeted at August 1, 2020. Of course, no migration is easy, or without hiccups, but we anticipate ironing out many bumps in August and September.

Change is sometimes difficult, but as we work to improve the member experience in all that we do, this is a great opportunity to make things better for all parties involved. As we resume the "new normal" post Coronavirus, some changes will be a benefit to all.

Jesse K. Thorpe CCM GM/COO

PHASE 2 DINING & CARRY OUT

NEW Takeout Email: takeout@hammockdunesclub.com

Clubhouse Dining Rooms open at 50% capacity. Dining reservations may be made seven days in advance.
All dining room/table assignments subject to reservation time as available.
Please take advantage of the Daily Takeout Menus.

Lunch

Links	Tuesday through Sunday	11:00 a.m. - 5:00 p.m.	No Links lunch service on Monday
Creek	Friday through Wednesday	11:00 a.m. - 3:30 p.m.	

Dinner

Links Takeout	Monday	5:00 p.m. - 7:00 p.m.	
Links Takeout	Tuesday through Sunday	5:00 p.m. - 9:00 p.m.	
Links Delivery	Monday through Sunday	5:00 p.m. - 6:00 p.m.	
Links Dinner Service	Tuesday through Sunday	5:00 p.m. - 9:00 p.m.	Reservations Only

Grocery Order

Grocery Pickup	Monday through Saturday	2:00 p.m. - 5:00 p.m.	
----------------	-------------------------	-----------------------	--

Complete and Save the Online Order Form. Email to LCook@hammockdunesclub.com
Orders in by 5 p.m. Mon-Fri are filled the next day. Notifications will be sent via email when orders are received.

Wine & Beer by the Case

Pickup Available	Tuesday through Sunday	11:00 a.m. - 5:00 p.m.	
------------------	------------------------	------------------------	--

E-mail your order to Hans or Tiesha. Notifications will be sent via email when orders are ready.

Phase 2 Updates

General

- All members must enter through the Main Entry of the Club and be observed for temperature, and other health conditions.
- The Governor's order specifically suggests that persons over 65 or having underlying health issues should avoid crowds of people. In all cases we ask that members exercise judgement regarding their attendance at Club activities or events.
- Towel Service for the pool, golf course, and fitness center is restored.
- Please use the hand sanitizing stations placed throughout the facilities.

Guests

- Guests are limited to immediate family members only (children, grandchildren, parents, or grandparents)
- Members must accompany guests as described above, at all times.
- Members and Guests who come from major cities or hot spots as designated by the CDC or have traveled from international locations should self-quarantine for 14 days.
- We will continue with a cautious approach to increased access to the Club by guests. Expanded guest access and other changes to access will be put in place when the Governor takes action to move to Phase Three.

Dining

- 50% of the bar furniture has been restored to Rick's Bar at the Dunes Tavern, spaced for Social Distancing. The bar space is the only area where walk-in service will occur. When it is full, no additional seating can be added, and people standing to socialize will be discouraged.
- 100% of the furniture has been restored to The Tavern Terrace and the Ternstand.
- All dining/seating at the Club is limited to 8 persons maximum.
- To observe proper social distancing between tables inside the building "buffer tables" remain in place.
- Advance reservations for dinner, via telephone, are required.
- Staff may seat parties in one of the three dining areas of the Club based on attendance and the desire to continue with proper Social Distancing.
- All names for a table must be provided when the reservation is made.
- Pool menus are located at the pool phone to call for lunch service.



Cards and Mahjongg - Limited mahjongg, and other card games with the following limitations:

- Reservations for the Links Lounge and the Coquina Lounge may be made by calling the front desk.
- Any groups playing games are restricted to no more than 20 persons (5 tables of 4 persons each), spaced apart to retain Social Distancing
- Dining for lunch is limited 8 persons per table, in the dining room as available
- No self-serve snack or beverage stations will be provided, as a precaution against Corona virus shared touchpoints.



Fitness

- Social distancing guidelines remain in place.
- The fitness center (excluding the class studio) is limited to 18 members at all times
- Unless living in the same household, members are asked to continue to use alternating pieces of equipment and sanitize each piece after use.
- Classes will continue in limited numbers and shall be restricted to members only.





CHOCOLATE VIRTUAL COURSE

Celebrate World Chocolate Day!

Chef Jim Guzzaldo presents...A Chocolate Virtual Course

July 7 at 2:00 p.m.

Jim will introduce you to chocolate in all forms:

- How chocolate is made
- Different types and grades of chocolate
- How to use chocolate, including melting and tempering, using transfers to make deco
- The dynamic relationship between chocolate and cream, demonstrating how to make ganache and chocolate mousse

The format will be a 45-minute demonstration via Zoom.

All participants will receive a Zoom link via e-mail, and are asked to pick up your ingredient package on Monday, July 6 between 2:00 and 5:00 p.m.

The course will include samples to taste throughout, a bottle of sparkling water for cleansing palates between tastes and a small dessert finale.

Samples include:

- White Chocolate
- Milk Chocolate
- Dark Chocolate (58%, 65%, 74%)
- Ingredients and recipe to make truffles at your own pace
- Dessert of chocolate mousse and truffle

Cost is \$20 plus tax per person

Call today for your reservation | 445-0747



News from the Golf Shop..

I have great news on the merchandising front. We have hired one of the best retailers in the golf business and she will start around the first of July.

I have known Debbie Phillips for almost 20 years, and I am very excited to get the opportunity to work with her.



She has had a unique career in this industry and has achieved the highest levels of awards in three different categories of operation. She has achieved success in a country club environment, a resort environment and in one of the largest off course retail operations in the Washington area. Not many can say that.

Debbie is currently the Director of Merchandise at Fiddlesticks Country Club in Fort Myers where is she has taken the operation to new levels of success. She has been at the club since 2015. Prior, Debbie managed the retail operation at the 54-hole Lansdowne Golf Club in Leesburg Virginia. Her golf shop there was awarded the Golf Operations Top 100 Resort Golf Shop designation in 2014 and 2015.

Before her positions in green grass facilities she managed all the apparel, specialty items and accessories areas at Golfdom in McLean, Virginia.

Debbie's first retail operation in the DC area was as Director of Retail at the Trump National Golf Club. She brought to this operation Top 100 Private shop awards for 2002, 2004, 2006, and 2008.

Debbie Phillips is a native of Pennsylvania. She is a great retailer and an even better person. She is also a new grandmother!

When you see Debbie please wish her a hearty Hammock Dunes welcome.

We hope to see you on the course soon.

Brad Myers, PGA, CCM - Director of Golf

Golf News

HDLGA News...18 Holers

Submitted by Nancy Yule, Vice President HDLGA

Hello to All HDLGA Members!

After an unprecedented time that we've all experienced to end our 2019-2020 season, your HDLGA Board is looking forward to the 2020-2021 season with great optimism.

First and foremost, we would like to thank our entire golf staff for doing a tremendous job during this time by giving us the opportunity to continue playing golf in a safe environment and keeping us occupied and very happy! Also a huge thank you to Matt Howes, Superintendent, and his entire staff for maintaining the Links and Creek courses where we saw an extraordinary amount of play.

The HDLGA Board cannot thank Kimmie Wise enough for her phenomenal job as our outgoing President. Kimmie worked tirelessly this past season in order to maintain a fun and event-filled calendar. The Board recently presented Kimmie with a gift and she will be sorely missed, although she has now taken over the role of Parliamentarian/Newcomer Orientation, so we are fortunate to still have Kimmie working with us!

We also want to acknowledge our departing Board members and thank each of them for their hard work and dedication: Debi Ignatuk, Kim Juvinall, Lynette Overbey, Carol Paullin and Stephanie Susetka.

We are excited to announce our new HDLGA Board members;

President:	Maggie Balzarini
Vice President:	Nancy Yule
Treasurer/Membership:	Abbe Hirschler
Secretary:	Debbie Youngerman
Parliamentarian Newcomer Orientation:	Kimmie Wise
Wednesday Play Days/Birdies & Ringers:	Maureen Villlote
Handicaps:	Jan McManus
Hospitality:	Barb Darcy
Historian:	Deanna Springfield
9 Holers:	Suzanne Deroche
Our own:	Gina Hull

Maggie and I spoke with Brad Myers about the upcoming season. Our Opening Day is currently planned for October 7, followed by the Fabulous Fall Shoot Out on October 21 & 22. As information becomes available about the remainder of the season, we will keep you updated through email notices. Now is also a great opportunity to visit any of our golf professionals to tune up your game with some private lessons for the upcoming season – never a bad idea!

Stay safe, healthy and happy! We hope to see you all soon!!

Nine-Holers

Submitted by Suzanne Deroche

Collectively we breathe a sigh of relief and thankfulness that here in the Hammock Dunes Oceanfront State of Mind Zone, we see our Club taking shape as we remember it prior to March of this year. While the HDLGA was unable to celebrate its official "closing", we are now focused on this season's opening and the great times ahead! Now, that's something to smile about!

Writing this article in early June as part of my role as this year's representative, I am thrilled to have the opportunity to serve! First-things-first, however, a huge thank you is extended along with a virtual hug to **Lynette Overbey** who led the group for several seasons. During these terms, she was gleefully assisted in many circumstances and on varying levels by **Louise Ussery** and **Ann Morrone**. **Stella Ruggiano** is also to be appreciated for her organization and coordination with the inter-Club group, Coastal Niners. **Mike T.** was an exceptional resource for the group providing mini-clinics pre-play on some Wednesdays in an effort to motivate and inspire.

Ladies and Mike, you are all great contributors! Thank you!

In mid-June, an official HDLGA Board Meeting is planned - both in-person adhering to strict social distancing guidelines along with ZOOM capabilities for those who are more comfortable attending from their homes. With many ideas to discuss and events to plan for, there will be much to share in the coming weeks and months as our Club progresses through the various re-opening stages.

I look forward to hearing your thoughts and ideas very soon and sharing them up to our new Board. In the meantime, please feel free to reach out if there's some way I can help or if you have any questions.

Save
the
Date



HDLGA

Fabulous Fall Shootout

October 20-22

Co-Chairs

Sharon Gudenberg

(srg798@gmail.com)

Geri Neely

(gmneely1@gmail.com)



For Hammock Dunes Kids:

Have kids in town and don't know what to do with them? Our Racquet and Sports Director, Sandi Rosato would love for them to join her on the courts for some tennis fun!

Little Champs (ages 6-8)*

Mondays 10:00 -11:00 a.m.

Wednesdays 10:00 -11:00 a.m.

Rising Champs (ages 9-10)*

Tuesdays 11:00 a.m. -12 noon

Thursdays 10:30 a.m. - 11:30 a.m.

*Due to social distancing guidelines, clinics will be limited to no more than 4 people.

Classes are \$25 each...if you sign up for both days of the week \$20 each (\$40 total).

Email Sandi to sign up!

srosato@hammockdunesclub.com



Sandi and the Britton's grandchildren enjoying a pickleball lesson.

Hot Shots..

NANCY DAVIDSON - Hole In One on #17 at the Links Course from the red tees

ADM DON NEWSOME – Hole In One on #12 at the Creek Course from the white tees

CHRIS FLEISSNER - Hole In One on #17 at the Links Course from the white tees

On the Courts



This is how we social distance on the courts



Hammock Dunes Club

Sandi's Complimentary Clinic...

Men and Women (Intermediate and above)

Mondays 9:00-10:00 a.m.

Due to social distancing guidelines, clinics will be limited to 6 people.

Sandi's Double Trouble Fee Clinic...

Men and Women (Intermediate and above)

Tuesdays 8:30-9:30 a.m.

Cost: \$25

Due to social distancing guidelines, clinics will be limited to 6 people.

Feeling a little bored?

Looking for something fun and different to do?

Our Racquet and Sports Director, Sandi Rosato, has you covered! Come have fun on the courts... whether it be Tennis or Pickleball, Sandi will get you playing in no time! And having a blast at the same time!

Jump in the Game Tennis or Pickleball Clinics for Beginners:

Mondays 8:00-9:00 a.m. (Pickleball) \$25*
4 for \$80

Must be used within 6 weeks of purchase
Thursdays 8:00-9:00 a.m. (Tennis) \$25*
4 for \$80

Must be used within 6 weeks of purchase

*Due to social distancing guidelines, clinics will be limited to no more than 4 people.

*If these times don't work with your busy schedule, let Sandi know and she can customize a clinic for you.



Sign Up Today!

Email: Sandi.Rosato

Racquet & Sports Director

srosato@hammockdunesclub.com



On the Courts



**BOCCE, BOCCE,
BOCCE!!!!**

Monthly Social Distancing Bocce
Play will be starting THIS month.

July 29, August 26, September 30

Ocean Courts
5:00-7:00 p.m. (4:00 p.m. weather call)

Drink Service available on the patio
Please call Sara for
dinner reservations after play.

Email Sandi to sign up!
srosato@hammockdunesclub.com



Weekly Play:

Tennis:

1. Men's Play (Intermediate and above):
Mondays and Wednesdays 8:30 a.m. - 10:00 a.m.
2. Women's Play (Intermediate and above):
Thursdays and Saturdays 9:00 a.m. - 10:30 a.m.
3. Mixed Up Mixer
(Women and Men- Intermediate and above):
Fridays 9:30 a.m. - 11:00 a.m. ***

***Mixed Up Mixer is something fun to add to the mix. Open to both women and men. Play will be mixed up with some women's doubles, men's doubles, mixed doubles and doubles trouble (3 men and a woman or 3 women and a man)

Pickleball:

1. Beginner Pickleball Play (Women and Men):
Mondays and Wednesdays 8:30 a.m. - 10:00 a.m.
2. Intermediate Pickleball Play (Women and Men):
Tuesdays, Thursdays, and Saturdays
10:00 a.m. - 11:30 a.m.
3. Advanced Pickleball Play (Women and Men):
Tuesdays and Thursdays 8:30 a.m. - 10:00 a.m.

Email Sandi if you want to join
in the Weekly Tennis and/or Pickleball Fun Play!
srosato@hammockdunesclub.com



Private Lessons

**Sandi's Across the Net
Private Tennis Lessons:**

1. 1/2 hr. Private \$38
2. 1 hr. Private \$70
3. 1/2 hr. Hitting \$32
4. 1 hr. Hitting \$60

Email Sandi to schedule your time
srosato@hammockdunesclub.com

Croquet News....

And the Games roll on limited to the safety rules of Covid 19. If you wish to play with the Croquet Association, we are meeting on :



Croquet Weekly Schedule....

- **Tuesday**
Aussie Croquet at 10:30 a.m.
6 Wicket Croquet 1 p.m.
- **Friday**
Golf Croquet at 3:15 p.m.
- **Saturday**
Aussie Croquet at 3:00 p.m.

If you wish to stay for dinner after croquet, RESERVATIONS are a MUST....Limited seating!

Meet our new Croquet Board:

President : Maureen Villiotte
Vice President: Beth Thomas
Secretary: Patricia Thomas
Treasurer: Suzanne Deroche
Past President: Don Finch
Directors: Nadine Sidawi; Diane Leifer

Be assured they will lead us into the New Norm in compliance with the rules of the Club. Congratulations to everyone!!



And the Games roll on See you on the Courts soon. Stay SafeStay Healthy.Submitted by: Bev Farber

Ride with our Cycling Group "Folks On Spokes"

The Cycling Group meets every Sunday at 7:30 a.m. at the South Gate. Everyone is welcome to join for a fun and energetic ride along many of the excellent cycling trails in the county.

Cycling is a great way to keep fit and enjoy good company. So come on out and give it a try!

For more information contact Roger Leverton (rleverton@hotmail.com) or Sandi Heber (sheber@bellsouth.net).

Physical therapy



AdventHealth Physical Therapy and Rehabilitation Services have resumed by appointment in the Fitness Center.

AdventHealth's Team of sports-medicine and rehabilitation experts is dedicated to your whole-person care. Our members can call them directly for an appointment 833-787-6755, and schedule it in the Therapy Room, and arrange for them to bill your insurance. Then, meet your therapist on the scheduled day and time in the Hammock Dunes Club Fitness Center.

Shape Up



Lap Swimming
Swim Lanes are in place
Monday – Sunday
from 7:30 a.m. – 9 a.m.

Pool Hours
Monday: 7:30 a.m. – 5 p.m.
Tuesday – Sunday:
7:30 a.m. – 7 p.m.

Fitness Center Hours
Monday: 6 a.m. – 5 p.m.
Tuesday – Sunday:
6 a.m. – close of business

Walter says "No Ballistic Stretches!"

Stretch pros are begging you to never, ever do ballistic stretches—here's why...

Think of ballistic stretching as attempting to pretzel your body to its edge, Gumby style, and then pushing it even further. "Ballistic stretching is when we take a stretch to end range and then bounce in and out of its end range trying to push the limits of the stretch," says Racked Stretch co-founder Keren Day, DC, adding that she doesn't recommend this type of stretch to her clients.

Dynamic stretching

Of the three types of stretching out there, dynamic tops most pros list as the best one to do on the reg. It involves taking a stretch to the end of its range of motion and then back to start and repeating the movement over and over. "It allows for the muscle to get to end range while still giving the muscle a chance to relax between reps," says Dr. Day. "In response, the sympathetic nervous system doesn't have much time to activate and the repetitive movement allows for a deeper stretch with each pass of the stretch."

In other words, it lets you get a whole lot deeper in pursuit of loosening those muscles, which is why PTs and trainers love it so much. "Dynamic stretching is my favorite, because you are allowing your body to stretch and lengthen through fuller ranges of motions, but not forcing end ranges of those motions—It's more about encouraging more length, rather than forcing increased range," says Ziel. "As blood flow increases and the fascia and muscles warm up, the body will be able to stretch/lengthen further, which is why dynamic stretching can be very effective to lengthen the fascial lines of the body."

This article is an excerpt from Apple News. Read more about Dynamic and Static Stretches, on the Club website: www.hammockdunesclub.com/fitness.



*The Studio and Equipment are sanitized
between each class*

News & Notes

Book Club



Book Club is now on its usual summer break. Due to the Covid-19 directives, we have missed three books and our usual end-of-year book swap. To keep you up to date, here is a reminder of the books we missed: EDUCATED by Tara Westover, OUT OF MY MIND by Andy Rooney, and NIGHT TIGER by Yangtze Choo. As a substitute for the book swap, here are two websites for summer reading choices: BookBub.com, BookBrowse.com.

Looking ahead, we plan to reconvene in January 2021, when it now appears fairly certain that we will be comfortable in a group gathering. If we are spared the second wave of the virus, we might reconvene sooner — that decision will be made in the fall. Regardless, the three books listed above will be our initial order of business. Other plans will be announced as the time approaches.

Meanwhile, happy reading.
Your Book Club Chairwomen: Carol Swinburn, Mary English, Kelly Marshall & Claudia Pierce

Mahjongg

Mahjongg games will resume on Tuesday, Wednesday, Thursday, and Saturday. Due to Covid-19, plus it being low season (summer), there may not be enough players for a game. Please arrange your game in advance and call the Club to secure your reservation.

For beginners- a review class will be offered on Tuesday morning July 7, and Wednesday afternoon July 8. Please let Tracy Martin know if you will attend. Thank you!

Several of you have borrowed the Club's sets while self-isolating. It is wonderful you have played and practiced during the past three months! At this time all Mahjongg sets need to be returned to the Club. Anyone who wants to hold on to a set needs to let Tracy know.

Mahjongg schedule:
Tuesday morning 9:00 a.m. Links Lounge
Wednesday afternoons 1:30 p.m. Coquina Lounge
Thursday afternoons 1:30 p.m. Coquina Lounge
Saturday afternoons 1:00 p.m. Links Lounge

Social Distancing Bridge



Card Games are limited to 20 players, with tables spaced apart in the Links Lounge. Please call your Bridge contact to join the weekly game.

Ladies Social Bridge (8164) contact Julie Gamble; 246-9141.
Thursday Duplicate Bridge contact Claudia Pierce: 446-7575 or Maureen Delk: 445-6427.

Gin Rummy has resumed...

Join us for a friendly game of Gin Rummy at 9:30 a.m. on Fridays at the Links Clubhouse. For more information, contact Chuck Lavezzoli at 445-4040 or chucklavezzoli@gmail.com.

Membership Report as of May 31, 2020

Total Members: 616
FULL 431 ~ SPORTS 41 ~ SOCIAL 142
NATIONAL 2 ~ Introductory 4

Concierge Services

Dry-cleaning service has resumed! For your convenience, dry cleaning and laundry may be dropped off at the shoe room in the main clubhouse before 12 noon on Tuesdays and picked up on Friday. This service will be billed to your Club account.

Please contact Sara for other provider's contact information. "Looking for something else?" Let us know. Call or email: 445-0747 or reception@hammockdunesclub.com

PLEASE NOTE that all services are provided by third party vendors. The Club assumes no liability for the services provided to the members.

News & Notes

Audubon Corner...

Summer is here and many animals are up and around looking for adventure or love.

Please keep your eyes open as alligators are roaming and crossing through yards and roads.

Snakes are looking for a warm sunny spot to energize themselves.....and they can be fast, once warm.

Our sea turtle season has started; watch for Club notices so you can join the turtle patrol in cleaning out the nests once the babies have emerged.

Stay safe, be alert..... watch your surroundings before you step or pull that weed.

Marge Rooyakkers ~ Petmom877@gmail.com - 246-3767



Winning Members

Keep an eye out...for your Member Number in each monthly Dunescape. If you find your number hidden somewhere in the text, call the office and let us know. We'll send the lucky winner a \$50.00 gift certificate



Ladies Social Group

Welcome back ladies! The last few months have been rough, but we made it through and now: LET THE FUN BEGIN!!!

BUNCO! Wednesday, July 8 at 7 p.m.
in the Coquina Lounge. Cost is \$10 cash, Limited to 20 players



BUNCO! Combines dice with musical chairs. So grab a glass of cheer and join us for a riotous good time. Bring \$10.00 cash for entry fee and prize money (exact change is appreciated). Don't know how to play? No worries, we will teach! Sign up with Sara by e-mail or phone today to ensure your spot.

Ladies Who Lunch Series – The Sauce is the Boss Cooking Demo
Friday, July 31 at 11 a.m. in the Oceanview Ballroom. Cost is \$15
Limited to 25 participants / Recording of Demo will be made available to those not able to attend!

Dry meat? Bland Veggies? Tired of the same old same old? Let Chef Cook show you how to liven things up with the magic of sauces! Be it Bearnaise or Bechamel, Chef will demonstrate why the Sauce is truly the Boss of any meal. After we will enjoy an amazing lunch. Sign up with Sara by e-mail or phone today to ensure your spot.



Save the Date: August 5 – BUNCO!, August 20 – Dessert Demo with Pastry Chef Jim
Prez says: Remember, all members of Hammock Dunes Club are welcome to LSG events, even the men!

Ann Newsome, President 609-751-4967 or AnnNewsome223@gmail.com

News & Notes

Presidents Letter...

Certainly, none of us envisioned what we encountered during the last three months, hopefully we are through the worst of the pandemic and we never experience anything like it again.

Thanks to the efforts of Jesse, the management team, all of our employees and the cooperation of our Members, Hammock Dunes Club was a very good place to hunker down and come through this safely and healthy.

With effective cost controls and strong usage by our Members, we had a respectable April and May. Barring any major setbacks, as we begin to reopen, we will come through this in very solid financial condition.

Enough about the past and the issues we faced this winter. It is time to focus on the future and make certain Hammock Dunes Club is better than ever.

Member Survey results are in and we are pleased to advise that the results were extremely positive.

A few highlights:

- We received 559 responses which represents an overall response rate of 50% which is significantly higher than the 40% response rate from the 2018 survey.
- 92% indicated the Club is meeting their expectations on an overall basis as compared to 87% in 2018. This exceeds the benchmark range of 82% to 90%.
- The net promoter score (willingness to recommend the Club) of 63 increased from 49 in 2018 and comfortably exceeds the benchmark range.
- Most operational areas showed improvement and exceeded the benchmark.

Although the overall results are very good, there is always room for improvement. Your Board of Governors and management team will be working with our various operating committees to continually improve in all areas. Our intent is to begin to address the concerns over the summer months so by the fall our Members will see noticeable improvements throughout the Club. The survey results and actions taken and planned will be reviewed at our annual Club meeting in December.

Our efforts to attract new Members continue to be very successful. Last fall we had twelve applicants for the two-month trial Membership and ten of those converted to permanent Memberships. Effective June 1 we reintroduced the introductory membership and currently we have five enrolled in the program. Thus far in 2020 we have fifteen new permanent Members while in 2019 we only sold six through August. These results are a real tribute to the job Colleen Albrecht, Kim Laxton and our team of Member ambassadors are doing.

In the true spirit of Hammock Dunes Club, our Members raised more than \$50,000 for the Employee Relief Fund, established to help employees deal with issues created by Covid-19. Employee applications for grants are now being reviewed. If you haven't had a chance to contribute, it is not too late. Please send checks to Hammock Dunes Cares and write "Employee Relief Fund" in the memo line.

Thank you for your support and please continue to be diligent and stay safe and healthy.

Bob Drab - President, Hammock Dunes Club



July 2020

Sunday	Monday	Tuesday
5	6	7
<p>Links Lunch, 11 a.m. - 5 p.m. Creek Lunch, 11 a.m. - 3:30 p.m. Links Dinner, 5-9 p.m. Links Delivery Service, 5-6 p.m. Links Take Out Service, 5-9 p.m.</p>	<p>Links Course Closed Jump In Beg. Clinc - Pickleball, 8-9 a.m. Men's Int. Tennis, 8:30-10 a.m. Beg. Pickleball, 8:30-10 a.m. Sandi's Int. Complimentary Clinic, 9-10 a.m. Little Champ Tennis, 10-11 a.m. Creek Lunch, 11 a.m. - 3:30 p.m. Links Delivery Service, 5-6 p.m. Links Take Out Service, 5-7 p.m.</p>	<p>Sandi's Double Trouble Int. Fee Clinic, 8:30-9:30 a.m. Adv. Pickleball, 8:30-10 a.m. Int. Pickleball, 10-11:30 a.m. Rising Champ Tennis, 11 a.m. - 12 noon Virtual Chocolate Class, 2 p.m. Links Lunch, 11 a.m. - 5 p.m. Creek Lunch, 11 a.m. - 3:30 p.m. Links Dinner, 5-9 p.m. Links Delivery Service, 5-6 p.m. Links Take Out Service, 5-9 p.m.</p>
12	13	14
<p>Links Lunch, 11 a.m. - 5 p.m. Creek Lunch, 11 a.m. - 3:30 p.m. Links Dinner, 5-9 p.m. Links Delivery Service, 5-6 p.m. Links Take Out Service, 5-9 p.m.</p>	<p>Links Course Closed Jump In Beg. Clinc - Pickleball, 8-9 a.m. Men's Int. Tennis, 8:30-10 a.m. Beg. Pickleball, 8:30-10 a.m. Sandi's Int. Complimentary Clinic, 9-10 a.m. Little Champ Tennis, 10-11 a.m. Creek Lunch, 11 a.m. - 3:30 p.m. Links Delivery Service, 5-6 p.m. Links Take Out Service, 5-7 p.m.</p>	<p>Sandi's Double Trouble Int. Fee Clinic, 8:30-9:30 a.m. Adv. Pickleball, 8:30-10 a.m. Int. Pickleball, 10-11:30 a.m. Rising Champ Tennis, 11 a.m. - 12 noon Links Lunch, 11 a.m. - 5 p.m. Creek Lunch, 11 a.m. - 3:30 p.m. Links Dinner, 5-9 p.m. Links Delivery Service, 5-6 p.m. Links Take Out Service, 5-9 p.m.</p>
19	20	21
<p>Links Lunch, 11 a.m. - 5 p.m. Creek Lunch, 11 a.m. - 3:30 p.m. Links Dinner, 5-9 p.m. Links Delivery Service, 5-6 p.m. Links Take Out Service, 5-9 p.m.</p>	<p>Links Course Closed Jump In Beg. Clinc - Pickleball, 8-9 a.m. Men's Int. Tennis, 8:30-10 a.m. Beg. Pickleball, 8:30-10 a.m. Sandi's Int. Complimentary Clinic, 9-10 a.m. Little Champ Tennis, 10-11 a.m. Creek Lunch, 11 a.m. - 3:30 p.m. Links Delivery Service, 5-6 p.m. Links Take Out Service, 5-7 p.m.</p>	<p>Sandi's Double Trouble Int. Fee Clinic, 8:30-9:30 a.m. Adv. Pickleball, 8:30-10 a.m. Int. Pickleball, 10-11:30 a.m. Rising Champ Tennis, 11 a.m. - 12 noon Links Lunch, 11 a.m. - 5 p.m. Creek Lunch, 11 a.m. - 3:30 p.m. Links Dinner, 5-9 p.m. Links Delivery Service, 5-6 p.m. Links Take Out Service, 5-9 p.m.</p>
26	27	28
<p>Links Lunch, 11 a.m. - 5 p.m. Creek Lunch, 11 a.m. - 3:30 p.m. Links Dinner, 5-9 p.m. Links Delivery Service, 5-6 p.m. Links Take Out Service, 5-9 p.m.</p>	<p>Links Course Closed Jump In Beg. Clinc - Pickleball, 8-9 a.m. Men's Int. Tennis, 8:30-10 a.m. Beg. Pickleball, 8:30-10 a.m. Sandi's Int. Complimentary Clinic, 9-10 a.m. Little Champ Tennis, 10-11 a.m. Creek Lunch, 11 a.m. - 3:30 p.m. Links Delivery Service, 5-6 p.m. Links Take Out Service, 5-7 p.m.</p>	<p>Sandi's Double Trouble Int. Fee Clinic, 8:30-9:30 a.m. Adv. Pickleball, 8:30-10 a.m. Int. Pickleball, 10-11:30 a.m. Rising Champ Tennis, 11 a.m. - 12 noon Links Lunch, 11 a.m. - 5 p.m. Creek Lunch, 11 a.m. - 3:30 p.m. Links Dinner, 5-9 p.m. Links Delivery Service, 5-6 p.m. Links Carry Out Service, 5-9 p.m. Links Take Out Service, 5-9 p.m.</p>



This Is Who We Are...

The culture of Hammock Dunes Club, demonstrated by Members and Staff is established and nurtured within these CORE VALUES.

- ***STEWARDSHIP*** - *Preserve, enhance, and protect our pristine oceanfront, our two world-class golf courses, and other assets, adhering to Audubon Society principles.*
- ***RESPECT*** - *Value and protect our Members, Guests and Staff. Welcome diversity.*
- ***CUSTOMER SERVICE*** - *Provide universally outstanding service to Members and Guests. Strive to continually improve our membership experience.*
- ***COMMUNITY*** - *Cultivate a warm and welcoming environment where lifetime friendships will be created. Be a good citizen and neighbor to the Palm Coast and Flagler County communities.*
- ***INTEGRITY*** - *Always operate the Club with a "do the right thing" mindset, and in a fiscally responsible manner following financially sound practices.*
- ***PASSION*** - *Demonstrate, at all times, our strong commitment to provide our Members and Guests with outstanding experiences, in a warm and welcoming environment.*

Mark Your Calendars:

August 10-14

Links Course closed for aerification

Croquet lawns closed for aerification

Pool closed for power washing

August 24-28

Creek Course closed for aerification

Creek Clubhouse closed